



## *SEND Information Advice and Support Service*

### FREE TRAINING

For Parents, Carers & Young People  
Supporting SEND

Accredited SENDIAS advisors will deliver 2 sessions on:

- What is SEND
- How to ask for support
- Why consider an Educational Health Care Plan
- How to make a Parental Request for an EHC Needs Assessment

WHEN:

Wed 4<sup>th</sup> March 10.30 am -12.00 pm (Online)

- To book, click [HERE](#)

Thu 19<sup>th</sup> March 10.00 - 11.30 am at Stratford Children's Centre - To book, click [HERE](#)

-----  
For Professionals

An Introduction to SENDIAS - online

24th March 12:30-1:00 PM

Suitable for all professionals who want to know how we support Warwickshire families in our service

[To book, click HERE](#)

### SERVICE UPDATE

Supporting Families

Since September, we have provided impartial advice and assistance to more than 500 families through our daily helpline, responding to voicemails, website enquiries and emails. We've also provided tailored support for some families needing our additional help. Parent carers and young people also had the opportunity to meet with us in person by scheduling one-on-one consultations.

Community Engagement

Our accredited team has been actively involved in the community in collaboration with various partners, including the Community Autism Support Service (CASS). We participate in their "Cuppa and a Chat" sessions and have worked alongside The SEND Clinic at The Gap in Warwick, as well as visiting SEND groups at Children and Families Centres, among other initiatives.

We are currently planning our outreach services for after Easter. If you lead or know of a group that could benefit from our engagement, please don't hesitate to contact us!

### WEBSITE UPDATE

Explore our helpful [Resources](#) and Frequently Asked Questions ([FAQ's](#)), which are regularly updated to reflect what families want to know. Our information for Young People section is under construction, so we've linked to [Barnardo's](#) website to their national SENDIASS resources.



# SENDIAS in Action: Supporting Families Through Complex SEND Processes



When 16-year-old Billy could no longer attend his specialist school due to severe anxiety and mental health needs, his education came to a standstill. His mother, Becky, faced overwhelming challenges navigating the system—until SENDIAS stepped in.

Starting in July 2024, SENDIAS became Becky’s advocate, handling all communication with professionals and ensuring both Becky’s and Billy’s voices were heard. They supported Becky through a formal complaint, multiple meetings, and the complex appeal process for Education Other Than in School (EOTIS).

After months of persistence, Billy’s educational journey began to take shape. He now receives eight hours of tutoring weekly, a gym pass, and personal training sessions. Following a successful tribunal hearing in October 2025, Billy’s support package expanded to include a personal budget for cooking sessions with an occupational therapist, online learning tools, and mental health mentoring.

Becky’s feedback has been positive, and SENDIAS continues to work closely with the family to ensure Billy accesses his full educational entitlement.

This case highlights the impact of SENDIAS —turning barriers into opportunities for young people with complex needs.

## Join Our Volunteering Service

We’re seeking individuals with good organisational skills and a passion for supporting children/young people with SEND to enhance our service.

### How You Can Help:

- Manage website information
- Boost our social media presence
- Contribute to newsletters
- Organise 'drop-in' events, where expert advice is available.



### In Return:

- Access to Barnardo’s wide range of free training programmes
- After 6 months/30 hours, free access to level 1 SEND Legislation training

Interested? Email us at: [Warwickshiresendiass@barnardos.org.uk](mailto:Warwickshiresendiass@barnardos.org.uk).



Warwickshire  
**SENDIAS**  
SERVICE



## Do you need to speak to a SEND Advisor?

We offer free, confidential and impartial information advice to young people aged 16 - 25 and parents/ carers of children with SEND living in Warwickshire.

We can meet in person on the dates/times below, or you can contact our helpline by telephone on **01788 593159** or email us at **warwickshiresendiass@barnardos.org.uk**, and we will endeavour to get back to you within 5 working days



"The face to face consultation was both informative and grounding. Thank you"  
*(parent quote)*

## How to book a Consultation

You can choose different ways to book a free 45-minute appointment to meet with a trained SEND Advisor.

### Choose either:

1. [Eventbrite](#)
2. Voicemail **01788 593159**
3. Complete the [Consultation Request Form](#)

Service contact:

☎: **01788 593159**

✉: [warwickshiresendiass@barnardos.org.uk](mailto:warwickshiresendiass@barnardos.org.uk)

🌐 [Barnardo's Warwickshire \(warwickshiresendiass.co.uk\)](http://Barnardo's Warwickshire (warwickshiresendiass.co.uk))

📘 <https://www.facebook.com/WarwickshireSENDIAS/>

<b>Bedworth District</b>	<b><u>St Michael's Children &amp; Family Centre</u></b> 2nd February & 16 <sup>th</sup> March 9.30 am - 3.00 pm
<b>North Warwickshire District</b>	<b><u>North Warwickshire Children &amp; Family Centre</u></b> 27 <sup>th</sup> February & 27 <sup>th</sup> March 9.30 - 3.00pm
<b>Nuneaton District</b>	<b><u>Riversley Park Children &amp; Family Centre</u></b> 11 <sup>th</sup> February & 11 <sup>th</sup> March 9.30 am- 3:00 pm
<b>Rugby District</b>	<b><u>Claremont Children &amp; Family Centre</u></b> 19th January & 23rd February 11.30 am - 3.00 pm
<b>Stratford District</b>	<b><u>Stratford Children &amp; Family Centre</u></b> 29th January & 5 <sup>th</sup> March 10:00 am - 2.30 pm
<b>Warwick District</b>	<b><u>Lillington Children &amp; Family Centre</u></b> 15 <sup>th</sup> January & 25 <sup>th</sup> March 10:00 am - 3.30 pm



**Changing childhoods  
Changing lives.**